

Lindenhurst Animal Hospital

Boarding Tips

Vaccinations & Testing: In order to protect the health of your pet, and others, this facility requires documentation showing that all boarding dogs have current rabies, DA2PP/DA2PPL, H3N2/H3N8, Bordetella vaccines, annual fecal testing, and heartworm/Lyme test; and cats have current rabies and FVRCP/FVRCP vaccines, annual fecal testing, and leukemia vaccine or testing. If any of your pets' vaccinations are past due, they must be inoculated before boarding. It is preferred that vaccinations are completed two (2) weeks prior to boarding for best protection. Vaccines that must be administered at this facility will be added to your bill. Pets that are so young that they have not completed their entire series of vaccinations, or pets that have health concerns so that they are not current on vaccinations may not be protected and, thus, will be housed in isolation at an additional charge. Owners accept any risks of infection.

External Parasites: Each pet will be evaluated upon arrival for external parasites (fleas, ticks) and if found at any time will be treated at the owners expense.

Bedding: We provide freshly laundered bedding that will be changed at least once daily; however, in the event it is found that the pet is chewing/eating the bedding then all bedding will be removed and none will be offered for the duration of the pets remaining stay. Any treatment will be at the owners expense. You may leave your own bedding; however, we can not be held responsible for the replacement or return of personal belongings.

Toys/Bones: Toys and chew bones are welcome. We also have some that they can play with. Toys/bones may not be left with them all of the time if we feel they may destroy the toy or swallow the bone. Any treatment will be at the owners expense. We can not be held responsible for the replacement or return of personal belongings.

Carriers/Leashes/Collars: All collars will need to be removed. Please do not leave collars and leashes with us. We can not be held responsible for the replacement or return of personal belongings. If your dog uses a head halter and is more comfortable being walked with one you may leave it with us.

Diet: We recommend bringing your regular food; however, if you are unable to, we feed Science Diet Sensitive Stomach. When a pet's diet is suddenly changed it can cause intestinal upset such as vomiting and/or diarrhea. Please label food with your pet's name and your last name and provide accurate feeding instructions as well as what brand of food your pet eats. Be sure to provide enough food for your pet's stay with us as well as a few extra days worth. If your pet does run out of food we will attempt to purchase the food locally at your expense.

Stress/Anxiety: Boarding can be a stressful time for your pet. Especially if they do not board frequently. It is common for them to have loss of appetite, soft stools, diarrhea, vomiting, or become withdrawn. Some become agitated digging or biting at their enclosures. Some pets do better staying in their own homes and having someone come by or stay with them. If your pet is exhibiting signs of anxiety we will add feliway for cats or adaptil for dogs. Additional treatment may be needed on an individual basis at the owners expense.

Times Devoted to Pets: Staff will walk dogs three (3) to four (4) times daily. All boarding pets will be checked on multiple times daily. We do not have staff here twenty-four (24) hours a day. If you feel your pet needs more attention than what we can provide you may need to locate a different facility to meet your needs.

Abandonment: In the event that you do not pick up your pet within three (3) days of the date listed on the boarding agreement and do not notify us within that time frame, we may assume the pet is abandoned and are hereby authorized to relinquish the pet to the county shelter as we deem best and/or necessary.

Release of Pet: For safety, we will only release your pet to the owner. If someone else will be picking up your pet then you must notify us in writing and make arrangements. The alternative agent may be required to show picture identification for us to release your pet.

Bathing: If your pet is scheduled for a bath, please be aware that pick up time is between 4:00-6:00pm. This is to allow for adequate drying time.